

Compliance and QA Technician

We are seeking a skilled and experienced Compliance and QA Tech to join our team. In this position, you will be responsible for spot checking recently completed projects and providing technical support/maintenance services to our customers. This is a hands-on role that requires strong technical knowledge and excellent customer service skills.

Responsibilities:

- Quality checks on completed projects
- Identify recurring issues and develop scalable training for installers
- Maintain customer relations with positive attitude and quality repair
- Upselling add on accessories
- Complete unfinished jobs if necessary
- Manage and complete Service Requests
- Maintain required KPIs
- Help with office organization, scheduling SR's, build efficient schedules for service
- Maintain and keep orderly the job products and inventory

Experience:

- 3 years construction experience
- 1 year plumbing experience
- Positive attitude and soft skills
- Strong troubleshooting abilities
- Valid driver's license
- Ability to pass background test
- Ability to pass driving record check
- Ability to pass random drug screenings

Benefits:

- Benefits package including medical, dental, and vision insurance
- Retirement savings plan
- Paid time off and holidays

If you are skilled in these areas and are looking for a challenging role with opportunities for growth, we encourage you to apply. Join our team today!

Job Types: Full-time, Part-time

Pay: \$50,000.00 - \$55,000.00 per year

Expected hours: 20 – 40 per week

Benefits:

- 401(k)
- Dental insurance
- Health insurance
- Paid time off
- Vision insurance

Physical setting:

- Construction site

Schedule:

- 8 hour shift
- Day shift
- Monday to Friday
- No weekends

Experience:

- Construction: 3 years (Required)

Ability to Relocate:

- Irondale, AL 35210

Work Location: In person

Send Resume to: hireme@dixielandrebath.com